

## ***FREQUENTLY ASKED QUESTIONS***

Salt Lake City Living Means Being a Good Neighbor, but sometimes assistance is needed. so where can you get more information about:

### **ADA/ACCESSIBILITY ISSUES:**

**ADA Coordinator is Michael Stott: 801-535-7976**

### **ANNUAL CLEANUP:**

Once each year the city picks up trash, junk and debris. You can place items on the street, not in the park strip, no earlier than 10 days before scheduled pickup. Notices will be delivered. No construction materials. Separate trash from yard waste. For more information call 801-535-6333. For enforcement on trash out prior to 10 days or after pickup dates call 801-313-6641.

### **CERT TRAINING:**

Salt Lake City Fire Department, call Rick Soltis at 801-355-1664 or 801-560-1805.

### **CRIME:**

Call 911 for immediate assistance, emergencies. Call 801-799-3000 for Police follow-up for non-emergencies. Contact your City District's Community Intelligence Unit (CIU) detective to report crime problems in your community; call 801-799-3035.

### **DEVELOPMENT:**

Call Planning at 801-535-7757 or visit the Planner of the Day in Room 406 of the City & County Building, 10 a.m. – 3 p.m. Monday – Friday. Building & Zoning Services and Permits call 801-535-7752.

### **DRUG ACTIVITY:**

Report suspected drug activity to the Drug Hotline 801-799-DRUG (3784).

### **FENCES:**

Must be kept upright and in good condition. Information, or violations .. call Housing & Zoning at 801-535-7902.

### **FIREWORKS:**

Only use approved fireworks. Nothing over 15 feet in air. Only 3 days before and after July 4 (Independence Day) July 24 ( Pioneer Day) or January 1 (Chinese New Year). Violations call 801-799-3000. Questions call the State Fire Marshall at 801-284-6350.

### **GARBAGE CANS:**

Out by 7 a.m. May be out the night before pickup. Must be off the street by midnight on the day of pickup. Violations call the Health Department 801-313-6641. Missed pickup or missing can call Sanitation/Waste Management at 801-535-6970.

**GARAGE/YARD SALES:**

Limit to 2 sales, each calendar year, no more than 3 days in length. Signs removed in 3 days. Housing and Zoning: 801-535-7902.

**GRAFFITI:**

Must be cleaned off immediately. You can adopt a spot or call to report for cleanup. Off the Wall 801-972-7885.

**HOUSEHOLD HAZARDOUS WASTE:**

Do not throw paint, batteries, oil, cleaning supplies, or chemicals in trash or annual cleanup. Take to the landfill at 6030 West California Avenue (1400 South) Monday – Saturday 8 a.m. – 4 p.m., or to other designated locations. Health Department: 801-3313-6700. Tires: (limit 5) 801-974-6920.

**HOUSING ISSUES:**

Single housing unit: no more than three unrelated adults living together. Must have heat & water. Cannot collect junk/trash. No parking on lawn. Fences not over 4 feet in front, 6 feet in back. Vehicles must be on hard surface and be registered. House numbers required: 3 inch, contrasting color. Housing and Zoning: 801-535-7902.

**ILLEGAL DUMPING:**

The landfill at 6030 West 1300 South, is available for excess materials; Monday – Saturday, 8 a.m. – 4 p.m. Illegal to dump waste on private or public property. Report to Health Department: 801-313-6641.

**LIGHTING MAINTENANCE:**

1-800-814-4311 or 801-535-7147. Light pollution: lights not to shine or glare into neighbor's property. Housing and Zoning: 801-535-7902.

**LITTER:**

Must keep in garbage cans. Not permitted to blow into street or neighbor's yard. Do not sweep into Street. Health Department: 801-313-6641.

**LOUD MUSIC AND NOISE:**

No loud music 9 p.m. to 7 a.m. (Sunday 9 a.m.), or anytime it bothers neighbors. Music cannot be heard at property line. No horn honking, racing engines, defective vehicles, loud boisterous gatherings. No power equipment between 9 p.m. to 7 a.m. Daytime call Health Department: 801-313-6668. Nights or weekends call Police Department: 801-799-3000.

**OUTDOOR BURNING:**

Must be less than 3 feet wide and 2 feet tall, 25 feet from structures or combustible material, constantly attended, with extinguishing equipment ready. Special burns such as pit roasting or a sweat lodge need to be cleared by the SLC Fire Department. For questions or to report violations call Fire Prevention Bureau at 801-799-4150.

**PARKING:**

No parking on street for more than 48 hours without moving. Cannot park within 5 feet of driveway or 20 feet of crosswalk, 30 feet of stop sign, over sidewalk, on parking strip. Only one car per licensed driver on street. Parking Enforcement: 801-535-6628.

**PARK STRIPS:**

Property owner or tenant responsible. No weeds. Must be 33% vegetation. Vegetation/landscaping not over 18 inches high. Housing and Zoning: 801-535-7902. No parking – Parking Enforcement: 801-535-6628. Cannot plant, trim or remove city trees without permission. Urban Forester: 801-972-7818.

**PESTS:**

Rats, mice, raccoons, skunks: can be attracted by food and water (pet food, fruit, garbage, etc.). Bait/traps for rats and mice, be careful with poison, and call exterminator. Traps for wild animals: Wildlife Services: 801-975-3315.

**PETS:**

Dogs: cannot run loose, must be on a leash – must be licensed – have vaccinations; only 2 per household. Feces must be cleaned up weekly. Barking dogs are a nuisance. Cats: no license required; can trap wild/nuisance cats. Animal Services: 801-269-7499 after hours 801-743-7045.

**RECYCLING:**

Curbside Residential Recycling Program - \$3.75 per container per month for weekly service; call 801-535-6928. Mixed material recycling available through Allied Waste at 801-972-4234. High Rise occupants can call Curb-It at 435-503-1840. Recycling Program Manager can be reached at 801-535-7795.

**SHOPPING CARTS:**

Report abandoned shopping carts to the Hotline at 801-446-7984.

**SIDEWALKS:**

Repair is the property owner's responsibility; assistance available through city; report cracks, root damage, raised sections to Streets at 801-535-6959. Obstructions to 801-535-6248.

**SIGNS:**

May not be placed on public property (parking strips, utility poles, etc.) without permission from the city. Signs on private property are controlled by Ordinance. Information or violations call Housing and Zoning at 801-535-7902.

**SNOW REMOVAL:**

Snow must be removed from entire sidewalk; enforcement begins 24 hours after snowfall; snow cannot be moved into the street. Help clear crosswalks. Call Streets: 801-535-6959 or Parking Enforcement 801-535-6628.

**STANDING WATER/AUTO FLUIDS:**

Causes odors, bacteria, mosquitoes. No auto fluids (oil, antifreeze) on the ground or street. Call Health Department 801-313-6641.

**STORAGE:**

Yards are not to be used as storage areas for unlicensed vehicles, building materials, tires, indoor furniture, appliances or other items commonly known as junk. Information or violations call Housing and Zoning at 801-535-7902.

**TRAFFIC SIGNS:**

Requests for new signs? Call Transportation at 801-535-6630.  
Missing or damaged signs? Call Sign Shop at 801-535-6990.

**WEEDS:**

Any weeds or grass over 6 inches is a violation; enforcement normally April through October. Housing and Zoning 801-535-7902.